



EXECUTIVE OFFICE OF HEALTH AND HUMAN SERVICES
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LIEUTENANT GOVERNOR

April 1, 2025

Dear Colleague,

I am writing to **urge you to complete the 2025 Massachusetts Health Care and Human Services Workforce Survey (MHCW) that you or your HR department recently received.** The Center for Health Information and Analysis (CHIA) has partnered with JSI Research & Training Institute to conduct this essential survey on staffing capacity and diversity across health care and human services sectors, as these issues impact access to care, quality of care, cost, and health outcomes.

While I know that you receive many requests from a variety of organizations to complete surveys that take time and effort from your staff, I am personally reaching out to encourage you and your team to complete this survey. Your participation is critical to developing effective state policy solutions and targeted interventions for workforce development.

JSI – on behalf of CHIA – will reach out to provider organizations directly via email and phone with survey invitations. You can find more information about the MHCW, including findings from the previous MHCW conducted in 2023-24, [here](#). If you have any questions, please contact Haley Farrar-Muir, Associate Director of Research, at haley.farrar-muir@chiamass.gov.

Sincerely,

A handwritten signature in cursive script that reads "Kathleen E. Walsh".

Kathleen E. Walsh

cc: Lauren Peters, Executive Director, CHIA